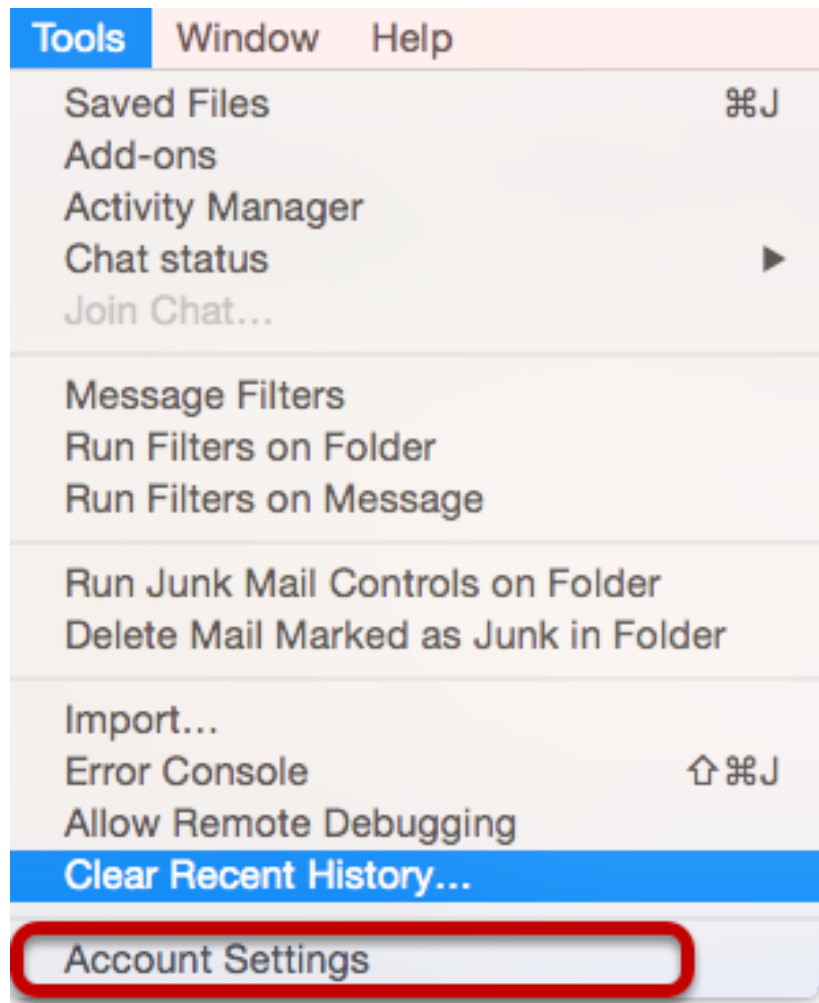


Thunderbird Email Setup on Mac

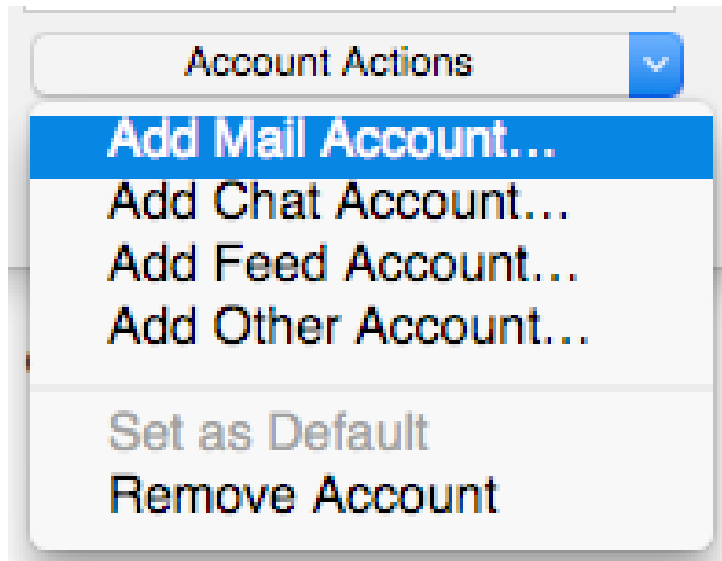
This guide will walk you through the configuration of email using Thunderbird. We are using Thunderbird 45 on Mac. If you are using a different version or operating system, these instructions may differ.

Procedure:

Step1: Launch Thunderbird, click on Tools, and select Account Settings.

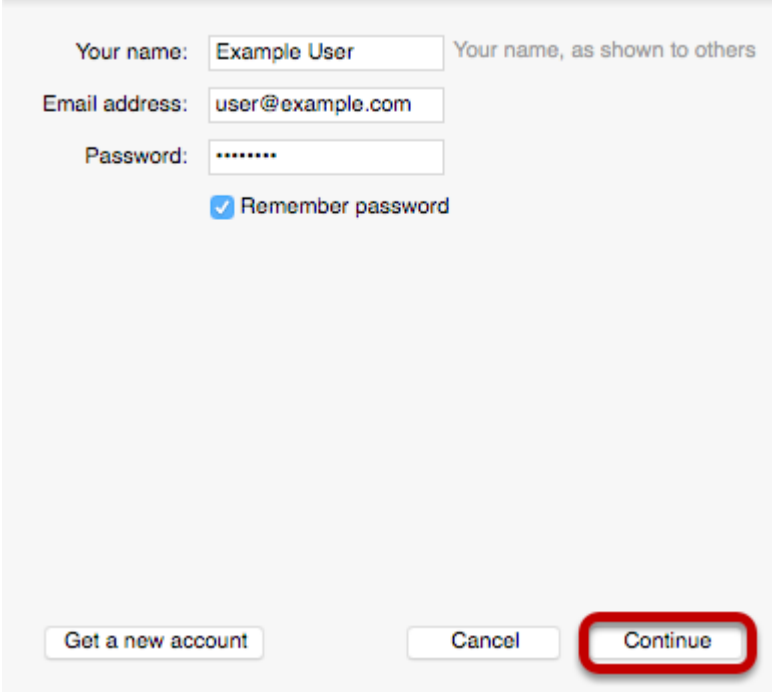


Step2: Under Account Actions, click Add Mail Account...





Step 3: Enter Account Information

A screenshot of a web form for creating an account. The form has a light gray background and contains the following fields and elements:

- Your name:** A text input field containing "Example User". To the right of the field is the text "Your name, as shown to others".
- Email address:** A text input field containing "user@example.com".
- Password:** A text input field containing seven asterisks "*****".
- Remember password:** A checkbox with a blue checkmark and the text "Remember password".
- Buttons:** At the bottom of the form are three buttons: "Get a new account", "Cancel", and "Continue". The "Continue" button is highlighted with a red rounded rectangular border.

Enter the following information:

Your Name: This is the name that will appear on all outgoing mail from the account.

Email Address: Enter your full email address.

Password: Enter the password for your email address.

Click **Continue**.




Step 4: Enter Incoming and outgoing server info.

Your name: Your name, as shown to others

Email address:

Password:

Remember password

 Thunderbird failed to find the settings for your email account.

| | Server hostname | Port | SSL | Authentication |
|-----------|---|----------------------------------|---|---|
| Incoming: | <input type="text" value="mail.hostedemail.com"/> | <input type="text" value="993"/> | <input type="text" value="SSL/TLS"/> | <input type="text" value="Autodetect"/> |
| Outgoing: | <input type="text" value="mail.hostedemail.com"/> | <input type="text" value="465"/> | <input type="text" value="SSL/TLS"/> | <input type="text" value="Autodetect"/> |
| Username: | Incoming: <input type="text" value="user@example.com"/> | | Outgoing: <input type="text" value="user@example.com"/> | |

Enter the following information:

Incoming Protocol: IMAP or POP3 as per your preference. We recommend IMAP.

Server Hostname: mail.hostedemail.com (Cluster A)

Port 993 (incoming IMAP) 995 (Incoming POP3) 465 (outgoing)

SSL: SSL / TLS

Authentication: Auto-detect

Username: Your full email address

Once you are finished, click **Re-Test**. Thunderbird will test your account settings and account creation will be complete.